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Health Board

Your Health Your Future

Hywel Dda Health Board Listening and Engagement Process

Hywel Dda Health Board wants to hear your views to inform its future planning of health services in the area. Please read the **Listening and Engagement Discussion Document** before answering the following questions and, where possible, giving your reasons. Only residents aged 16 or over should complete this questionnaire.

Please complete the questionnaire online: www.hywelddahb.wales.nhs.uk/yourhealth-yourfuture or by returning this questionnaire to **Opinion Research Services, Freepost (SS1018), PO Box 530, Swansea, SA1 1ZL** to arrive by **2nd March 2012**. It should take around 10 minutes.

This survey is being conducted by Opinion Research Services (ORS), an independent social research organisation, on behalf of Hywel Dda Health Board. All responses will be processed by ORS who will provide a general report for Hywel Dda Health Board. Responses may be published; those provided by *individuals* will remain anonymous while responses provided on behalf of *organisations* may be attributed. ORS operate within the boundaries of the Data Protection Act.

If you have any questions about the survey, please email
hyweldda.engagement@wales.nhs.uk

or write to us at: FREEPOST HYWEL DDA HEALTH BOARD

Your Health Your Future 2012

For each question, put a cross in the appropriate box like this ☒
Mark only one box for each question unless otherwise instructed.
If you mark the wrong box, fill in the box ■ and cross ☒ the correct one.
All individual responses you provide will be treated anonymously

Hywel Dda Health Board's Vision – Care Closer to Home

Hywel Dda Health Board should aim to provide most (80%) of NHS services locally, through primary, community and social care teams working together.

A1a To what extent do you agree or disagree with this vision? Please cross one box only

Strongly Agree

Tend to Agree

Neither Agree nor Disagree

Tend to Disagree

Strongly Disagree

A1b Please give reasons for your views if you wish. Please write in below

Quality and Safety of Services

Hywel Dda Health Board needs to ensure services meet quality and safety standards for patients. This will mean better patient care.

A2a To what extent do you agree or disagree with this principle? Please cross one box only

Strongly Agree

Tend to Agree

Neither Agree nor Disagree

Tend to Disagree

Strongly Disagree

A2b Please give reasons for your views if you wish. Please write in below

Ageing Population

The ageing population means that increasing numbers of people suffer from long-term chronic conditions.

A3a To what extent do you agree or disagree that service planning should treat this as a key priority? *Please cross one box only*

Strongly
Agree

Tend to
Agree

Neither Agree
nor Disagree

Tend to
Disagree

Strongly
Disagree

A3b Please give reasons for your views if you wish. *Please write in below*

Specialised Services

Professional advice says that maintaining all services in every hospital is undesirable because it spreads expert resources too thinly, makes it difficult to recruit and retain specialist staff and jeopardises patient safety.

A4a To what extent do you agree or disagree with specialising some services into fewer, fully equipped centres? *Please cross one box only*

Strongly
Agree

Tend to
Agree

Neither Agree
nor Disagree

Tend to
Disagree

Strongly
Disagree

A4b Please give reasons for your views if you wish. *Please write in below*

Access

Developing specialised services will mean that some patients will need to travel further for some hospital services.

A5a To what extent do you agree or disagree that this is reasonable in principle?

Please cross one box only

Strongly
Agree

Tend to
Agree

Neither Agree
nor Disagree

Tend to
Disagree

Strongly
Disagree

A5b Please give reasons for your views if you wish. Please write in below

Transport

Some patients with certain medical conditions will be eligible for hospital transport for some services.

A6a To what extent do you agree or disagree that transport services need to be improved? Please cross one box only

Strongly
Agree

Tend to
Agree

Neither Agree
nor Disagree

Tend to
Disagree

Strongly
Disagree

A6b Please give reasons for your views if you wish. Please write in below

Making Every Penny Count

The NHS in Wales is facing huge funding challenges, so the Health Board must organise services to spend the money it is allocated in a better way, achieve value for money and avoid duplication.

A7a To what extent do you agree or disagree that the Health Board should make the best use of scarce resources? *Please cross one box only*

Strongly
Agree

Tend to
Agree

Neither Agree
nor Disagree

Tend to
Disagree

Strongly
Disagree

A7b Please give reasons for your views if you wish. *Please write in below*

Information

A range of information about *Your Health Your Future* has been made available for the listening and engagement process.

A8 Please indicate any information you may have read/seen.

Please cross all that apply

- | | | | |
|--|--------------------------|---|--------------------------|
| Not read/seen any information | <input type="checkbox"/> | → | <i>Please go to A10a</i> |
| DVD | <input type="checkbox"/> | → | <i>Please go to A9</i> |
| Leaflet | <input type="checkbox"/> | → | <i>Please go to A9</i> |
| Listening and Engagement Discussion Document | <input type="checkbox"/> | → | <i>Please go to A9</i> |
| Website - online resources | <input type="checkbox"/> | → | <i>Please go to A9</i> |
| Health Events | <input type="checkbox"/> | → | <i>Please go to A9</i> |
| Presentations | <input type="checkbox"/> | → | <i>Please go to A9</i> |
| Staff Events | <input type="checkbox"/> | → | <i>Please go to A9</i> |
| Staff Information | <input type="checkbox"/> | → | <i>Please go to A9</i> |
| Media | <input type="checkbox"/> | → | <i>Please go to A9</i> |
| Other - <i>Please specify</i> | <input type="checkbox"/> | → | <i>Please go to A9</i> |

A9 Thinking about *Your Health Your Future* to what extent do you agree or disagree that it...?

Please cross **one** box in each row

Strongly Agree Tend to Agree Neither Agree nor Disagree Tend to Disagree Strongly Disagree

- (a) Was reasonably clear and easy to understand?
- (b) Explained the issues fairly?

(c) Please give reasons for your views if you wish. *Please write in below*

Service Areas

Please use the spaces below for any further comments you wish to make.

A10a Please provide any further comments you have about Care Closer to Home in the box below.

A10b Please provide any further comments you have about Women's and Children's Services in the box below.

A10c Please provide any further comments you have about Planned Care in the box below.

A10d Please provide any further comments you have about Unplanned Care in the box below.

A10e Please provide any general comments (including mental health) you have in the box below.

B Personal Information

We ask the following questions in order to compare the views of different groups of people. Completion of this section is voluntary.

B1 Are you...

Providing your own personal response → *Please answer the questions overleaf in column 'B'*

Or...

Submitting a response on behalf of an organisation → *Please answer the questions overleaf in column 'C'*

B - Personal Responses

C - Organisation Responses

B2 What was your age on your last birthday? *Please cross one box only*

- Under 25
- 25 - 34
- 35 - 44
- 45 - 54
- 55 - 64
- 65 - 74
- 75 or over
- Prefer not to say

Please note that our policy is to publish organisation responses to our engagement and consultation exercises on our website

C1 What is the name of the organisation on whose behalf you are responding? Please be as detailed as you can. So, for instance, if you are responding on behalf of a group or department, please say the name of the group.

Please answer in the box below

C2 Please tell us who the organisation represents and, where applicable, how you gathered and summarised the views of members.

Please answer in the box below

B3 What is your sex? *Please cross one box only*

- Male
- Female
- Prefer not to say

B4 What is your ethnic group?
Please cross one box only

- White
- Mixed or multiple ethnic groups
- Asian or Asian British
- Black or Black British
- Any other ethnic group - *Please specify*
-
- Prefer not to say

B5 Are your day-to-day activities limited because of a health problem or disability which has lasted, or is expected to last, at least 12 months?

Please cross one box only

- Yes, limited a lot
- Yes, limited a little
- No
- Prefer not to say

B6 Are you employed by the NHS?
Please cross one box only

- Yes
- No
- Prefer not to say

B7 What is your full home postcode?

Please note that this information will only be used to understand if views differ depending on where people live.

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THANK YOU for taking the time to complete this questionnaire. Please return it to arrive by **2nd March 2012** to:

Opinion Research Services, FREEPOST (SS1018), PO BOX 530, Swansea, SA1 1ZL